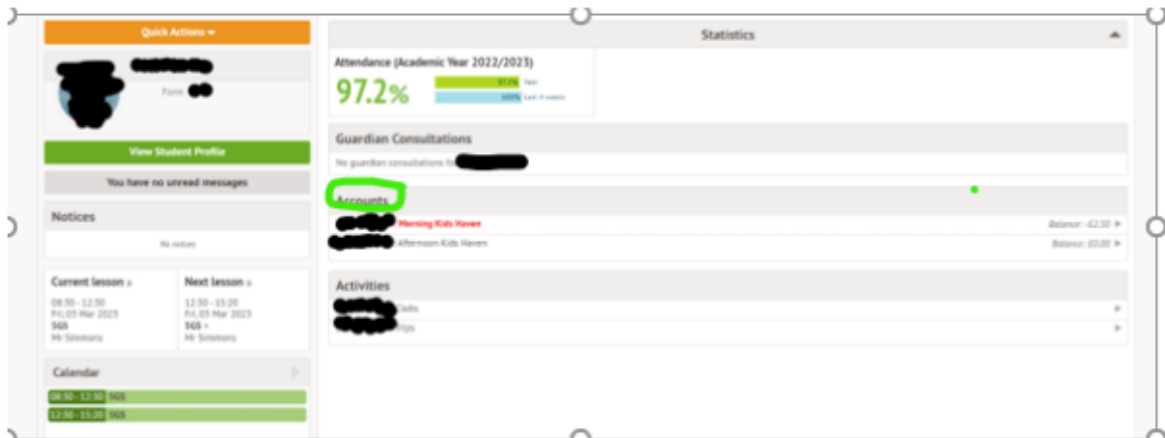


Booking KidsHaven

When you log in you will see the landing page:



To book onto Kids Haven you will first need to top up your balance – places cannot be booked until money is on the account. The only exception to this is if you are paying with Childcare vouchers and then you will be able to. To top up your balance click on the Morning or Afternoon Kids Haven in the accounts section.

You will get the following screen:



Click Top up balances:

[« Back](#)

Top Up Account by Card

Top-Up Details

Customer account

Bill payer* ✕ ▼

Payment amount* ▲ ▼

Narrative

[Cancel](#) [Add to basket](#) [Pay now](#)

Add the amount who is paying and a narrative if you want one. Then click Pay now:

Make Payment ✕

Card number

Expiration date

Name on card

Security code (CVV/CVC)

[Cancel](#) [Pay £10.00](#)

Follow the instructions above and then you will have a balance ready to book the slots. **It is recommended you do this before the day the Kids' Haven opens so that all you need to do is go in and select the slots.** If you want to book morning and afternoon Kids' Haven you will need to go in and load money to **each one separately.**

When Kids'Haven opens on 3rd July 2025 you will need to go into the Clubs section of Arbor and follow through the instructions.

Statistics ▲

Attendance (Academic Year 2022/2023)

98.2%

Period	Attendance
Year	98.2%
Last 4 weeks	86.2%

Guardian Consultations

No guardian consultations for [REDACTED]

Accounts

[REDACTED] : Morning Kids Haven	Balance: £0.00 ▶
[REDACTED] : Afternoon Kids Haven	Balance: £0.50 ▶

Activities

[REDACTED] : Clubs	▶
[REDACTED] : Trips	▶

Registering for a Club (Kids Haven) extra help from Arbor

<https://support.arbor-education.com/hc/en-us/articles/360008179494-Signing-my-child-up-for-aClub-on-the-Parent-Portal-or-Arbor-App#free-clubs-on-the-parent-portal-0-0>